

Jessica Lian

Summary: Researcher with a passion for analyzing the language of everyday human interaction, especially for bilinguals. Eager to apply linguistics expertise to user experience (UX) research. Other areas of expertise include qualitative and ethnographic research methods, mixed-methods design, qualitative interviewing, survey design, and discourse analysis. Proficient in SPSS and NVivo.

research experience

Principal Investigator, Dissertation Research

Georgia State University, Atlanta, GA
April 2018 – present

- Independently design and execute a mixed-methods study exploring the experiences of bilingual adults in the U.S. who have interpreted and translated English for their parents since childhood.
- Recruit and screen participants for surveys on Qualtrics, qualitative interviews, and a video-recorded task to observe how bilingual adults translate documents for their parents in real time.

Ph.D. Student Researcher

Georgia State University, Atlanta, GA
August 2015 – present

- Manage multiple research projects using ethnographic case studies and qualitative interviews to study participant attitudes towards English language learners and multilingual speakers.
- Analyzed corpora, i.e. big data, using natural language processing tools to identify language and discourse patterns in order to conduct a sentiment analysis of policy documents and news articles.
- Collaborated on 3 research projects in order to present findings at national conferences.

Principal Investigator, The Academic Socialization of International Students

Georgia State University, Atlanta, GA
August 2016 – May 2018

- Independently designed and executed a qualitative longitudinal study examining the English language immersion experiences of international graduate students to inform university policymaking for international student services. Recruited, screened, and interviewed participants.

work experience

Visiting Assistant Lecturer

Community College of City University (UOW), Hong Kong S.A.R.
August 2012 – December 2014

- Managed and evaluated 150+ ESL students each semester on writing projects and presentations.
- Collaborated with 2 colleagues on a qualitative study examining the attitudes of ESL students towards English language extracurricular activities in order to evaluate and redesign the program.

Language Clinic Visiting Tutor

City University of Hong Kong, Hong Kong S.A.R.
August 2010 – June 2012

- Redesigned and implemented an ESL peer tutoring program at the university writing center using findings from qualitative interviews conducted with peer tutors and program administrators.
- Developed and conducted English writing workshops for personal statements and lab reports.

Fulbright English Teaching Assistant

Hong Kong Institute of Education (Education University of Hong Kong), Hong Kong S.A.R.
August 2009 – July 2010

- Managed 200 ESL students each semester through weekly tutorials in English academic writing.
- Coached the English Debate team by teaching and mentoring students in public speaking skills.

Regional Summer Intern

College Summit Northern California (PeerForward), San Francisco, CA
May 2008 – August 2008

- Analyzed 300 survey responses to evaluate the effectiveness of a college prep pilot program.
- Proposed changes to the college prep curriculum for low-income California students by researching and producing a report on financial aid, scholarships, and community college opportunities.

volunteer experience

Graduate Student Council Newsletter Co-Editor & Member-at-large

American Association for Applied Linguistics
July 2017 – present

- Collaborate remotely with committee members to discuss and resolve graduate student concerns.
- Lead a subcommittee of 4 members to organize a networking event for 100+ graduate students.

English Teaching Assistant

International Rescue Committee, Atlanta, GA
May 2017 – present

- Teach English to newly-arrived refugee women to help them acquire basic English literacy skills.

contact

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skills

Adobe Photoshop
Canva
HTML & CSS
Microsoft Office Suite
NVivo
Qualtrics
SPSS
Tableau
WordPress

languages

speaking
English (fluent)
Mandarin (fluent)
Cantonese (conversational)

reading
English (fluent)
Chinese (advanced)
Latin (advanced)
Ancient Greek (advanced)

writing
English (fluent)
Chinese (intermediate)

education

Ph.D. Applied Linguistics

Georgia State University
Atlanta, GA
August 2015 – present

M.A. Teaching English as a Second Language (Distinction)

City University of Hong Kong
Hong Kong S. A. R.
June 2012

A.B. Double major Classics (summa cum laude) Government & Legal Studies

Bowdoin College
Brunswick, ME
May 2009

awards

L&L Doctoral Fellowship
Georgia State University
2015-2019

M.A. TESL Full Scholarship
City University of Hong Kong
2010-2012

Fulbright ETA
Hong Kong
2009-2010